

# Kaizen Event

## AN ACCELERATED PROCESS IMPROVEMENT EVENT TO PRODUCE LASTING CHANGE



A Kaizen Event is one of the most effective ways to operationalize training. The bias is toward action.

**WHEN:** 3 days (8am - 4pm) at your convenience

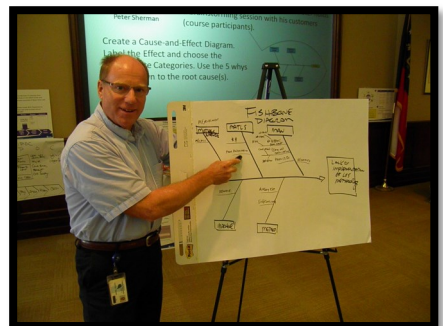
**WHERE:** Your plant or office

**FEE:** \$15,000 plus travel and printing. Includes prep work (project identification, scoping, data collection) and 3 days of on-site kaizen facilitation. Deliverables include **Lean Six Sigma Yellow Belt Certification Training for 10 participants, Project Charter, Business Case, Current State Map, Root Cause Analysis, Future State Map, and 30-60-90 Day Implementation Plan.**



**RIVERWOOD**  
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*Lean Six Sigma Training & Consulting*



## PRESENTED BY



**RIVERWOOD**  
ASSOCIATES

*Your Georgia-based leader in Lean  
Six Sigma Training & Consulting*

### Questions?

Contact: Peter Sherman  
(678) 595-7942  
peter@riverwoodassociates.com

[www.riverwoodassociates.com](http://www.riverwoodassociates.com)

## About This Workshop



Kaizen - a Japanese word that translates to improvement (literally change is good). A Kaizen Event is an accelerated process improvement event lasting 2-5 days in which actual changes are rapidly implemented.

Riverwood Associates' Kaizen Event includes extensive pre-kaizen preparation and 3 days of hands on, on-site facilitation. Agenda includes:

- **Day 1: Lean Six Sigma Yellow Belt Certification Training**
- **Day 2: Current State, Root Cause Analysis**
- **Day 3: Future State, 30-60-90 Day Implementation Plan**

## How You Will Benefit

- Understand the fundamentals of Continuous Improvement.
- Apply the skills and tools to an actual project.
- See and quantify the gaps in a current state.
- Apply powerful analytical tools to identify and verify root causes.
- Discover proven techniques to generate and test viable solutions.
- Leadership and project management skills to drive project teams.

## What You Will Learn

- Lean Six Sigma Yellow Belt Certification Training.
- How to create a Project Charter and business case.
- How to build a Current State Map.
- A framework for conducting Root Cause Analysis.
- How to create a Future State Map.
- How to build a 30-60-90 day implementation plan.



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## Why Choose Riverwood Associates for Lean Six Sigma Training?

Riverwood Associates is a leading provider of Lean Six Sigma training for businesses and individuals. Our trainers are industry practitioners with more than 25 years of experience in the practical application of Lean Six Sigma methods and techniques. Riverwood Associates training programs are interactive and combine instruction with actual problem-solving applications. We provide training that enables participants to build problem-solving skills, streamline operations in their businesses, and increase profitability, quality, and customer satisfaction.

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## Your Coach



**Peter J. Sherman** brings more than 25 years experience leading process improvement programs in manufacturing, technology and healthcare.

Peter is a Certified Lean Six Sigma Master Black Belt, ASQ Certified Quality Engineer, and APICS Certified Supply Chain Professional.

From 2010-14, Peter served as Director of Process Excellence for Cbeyond Communications, a publicly-traded, \$500M revenue telecommunications provider based in Atlanta, GA. Previously, Peter was a Master Black Belt with AT&T for 10 years.

Peter began his career in Japan as a visiting M.I.T. Scholar in 1986-87. There he worked with Dr. Edwards Deming, the noted American Quality expert. Peter learned first-hand Japanese quality practices including the Toyota Production System and Kaizen. Later, he served as Lead Instructor of Emory University's Six Sigma Program in Atlanta, GA. Peter has authored nearly 100 articles on Lean Six Sigma and quality. He is a columnist for *ASCM Magazine's* Operational Excellence column.

Peter holds a B.S. in Building Construction from the University of Florida, a Master's in Civil Engineering from M.I.T. and an MBA from Georgia State University. Peter has served as Chair of the ASQ Atlanta Section and is a member of ASCM.



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