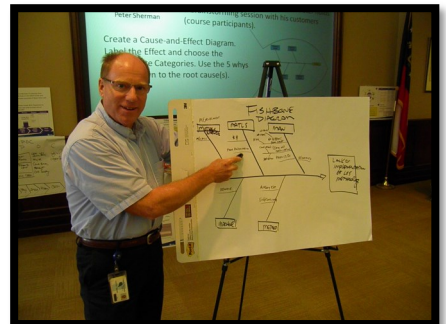


Kaizen Event



**AN ACCELERATED TRAINING + PROCESS IMPROVEMENT
EVENT TO PRODUCE LASTING CHANGE.**



Includes: Prep work (project ID, selection, scoping, data collection). 2 days on-site - LEAN Certification training and Kaizen facilitation. Deliverables include Project Charter, Business Case, Current State Map, Root Cause Analysis, Future State Map, Pilot Testing, and 30-60-90 day Implementation Plan.

Fee: \$10,000 for up to 12 participants, plus travel & expenses.

PRESENTED BY



**RIVERWOOD
ASSOCIATES**

*Your leader in Lean Six Sigma
Training & Consulting*

Peter J. Sherman, MBB, CQE, CSCP
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Create an Army of Problem Solvers

Lean Six Sigma Certification Training,
Critical Thinking, Decision Making Skills



About This Workshop



Kaizen - a Japanese word that translates to improvement (literally change is good). A Kaizen Event is an accelerated process improvement event lasting 2-5 days in which actual changes are rapidly implemented.

Riverwood Associates' Kaizen Event begins with thorough planning—project identification, selection, scoping and historical data collection. This is followed by 2 days of on-site facilitation.

- Day 1: LEAN Certification Training, Current State, Root Cause Analysis
- Day 2: Future State, Pilot Testing, and 30-60-90 Day Implementation Plan

How You Will Benefit

1. Apply LEAN skills and tools to an actual project.
2. See and quantify gaps in a current state value stream map.
3. Apply powerful analytical tools to verify root causes.
4. Discover proven techniques to test viable solutions.
5. Project management skills to drive project teams.

What You Will Learn

- The LEAN fundamentals for continuous improvement.
- How to create a Project Charter and business case.
- How to build a Current State Value Stream Map.
- A framework for conducting Root Cause Analysis.
- How to create a Future State Value Stream Map.
- Project Management basics to generate an implementation plan.

Your Facilitator



Peter J. Sherman brings more than 25 years experience leading process improvement programs in manufacturing, service and healthcare.

Peter is a Certified Lean Six Sigma Master Black Belt, an ASQ Certified Quality Engineer, and a ASCM Certified Supply Chain Professional.

From 2010-14, Peter served as Director of Process Excellence for Cbeyond Communications, a publicly-traded, \$500M revenue telecommunications provider based in Atlanta, GA. Previously, Peter was a Master Black Belt with AT&T for 10 years.

Peter began his career in Japan as a visiting M.I.T. Scholar in 1986-87. There he worked with Dr. Edwards Deming. Peter learned first-hand Japanese quality practices including the Toyota Production System and Kaizen. Later, he served as Lead Instructor of Emory University's Six Sigma Program in Atlanta, GA. Peter has written more than 75 articles on Lean Six Sigma and quality. Peter writes for *ASCM Magazine's* Operational Excellence column. He also serves on ASQ's Expert Answers Panel.

Peter holds a B.S. in Building Construction from the University of Florida, a M.S. in Civil Engineering from the Massachusetts Institute of Technology and an MBA from Georgia State University. Peter is Past Chair of the ASQ Atlanta Section and a member of ASCM.



Since 2014, Riverwood Associates, LLC has been helping organizations build armies of problem-solvers. Our consultants and trainers are industry practitioners with 25+ years experience in the practical application of Lean Six Sigma methods, tools and techniques. Our immersion-style training programs help learners build problem-solving and critical thinking skills to make better decisions.

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