

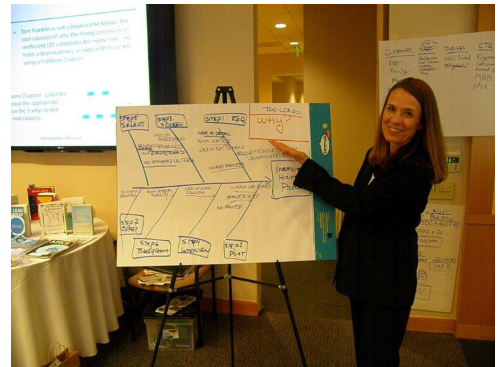
# ON-SITE LEAN BOOT CAMP

- CUSTOMIZED
- ACTION-ORIENTED
- ROI-DRIVEN

**Includes:** 2 full days of hands-on training and application, Gemba Walk, Value Stream Mapping, course materials, and LEAN Certification.

**Fee:** \$6,000 for up to 12 participants, plus travel & expenses.

For more information, call 678-595-7942 or email [peter@riverwoodassociates.com](mailto:peter@riverwoodassociates.com)



**RIVERWOOD**  
ASSOCIATES

**Peter J. Sherman, CMBB, CQE, CSCP**  
Managing Partner  
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## Your Needs

Equip your team with the skills, tools and practice to start driving results. Maximize your ROI by reducing waste, increasing productivity and improving quality.

## Our Approach

A hands-on training experience conducted at your business. We utilize adult learning practices that build muscle memory and confidence.

## How it Works

**Planning:** We meet to understand your major challenges, goals, and focus areas. We confirm the scope, participants and logistics.

### **Day 1:**

- Overview of LEAN philosophy and benefits.
- Introduce the Problem-Solving framework.
- LEAN basics (pull vs. push, JIT, 8 Wastes).
- Conduct a Gemba Walk to identify wastes.
- Create a current state Value Stream Map of your Order-to-Cash process.
- Measure your processes using run charts, dot plots, cycle time, lead time, takt time, operator loading charts, and FPY.

### **Day 2:**

- Apply fundamentals of Root Cause Analysis to your projects. Pareto Charts, Fishbone Diagrams, 5 Whys, Relations Diagrams.
- Implement improvement techniques including Standard Work, Visual Management, Poka-Yoke, Kanban, One-Piece Flow, 5S / Operator Care, and Quick Changeover.
- Sustain the gains with Leader Standard Work and KPI Dashboards.
- Participants take an open book exam. Minimum 80% for certification.
- Celebrate!

**Post-Training:** Conduct a debrief, lessons learned, next steps.

## **Peter J. Sherman**



**Peter J. Sherman** brings more than 25 years experience leading process improvement programs in manufacturing, service and healthcare.

Peter is a Certified Lean Six Sigma Master Black Belt, an ASQ Certified Quality Engineer, and a ASCM Certified Supply Chain Professional.

From 2010-14, Peter served as Director of Process Excellence for Cbeyond Communications, a publicly-traded, \$500M revenue telecommunications provider based in Atlanta, GA. Previously, Peter was a Master Black Belt with AT&T for 10 years.

Peter began his career in Japan as a visiting M.I.T. Scholar in 1986-87. There he worked with Dr. Edwards Deming, the noted American Quality expert. Peter learned first-hand Japanese quality practices including the Toyota Production System and Kaizen. Later, he served as Lead Instructor of Emory University's Six Sigma Program in Atlanta, GA. Peter has written more than 75 articles on Lean Six Sigma and quality. Peter writes for *ASCM Magazine's* Operational Excellence column. He also serves on ASQ's Expert Answers Panel.

Peter holds a B.S. in Building Construction from the University of Florida, a M.S. in Civil Engineering from the Massachusetts Institute of Technology and an MBA from Georgia State University. Peter is Past Chair of the ASQ Atlanta Section and a member of ASCM.

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Since 2014, Riverwood Associates, LLC has been helping organizations build armies of problem-solvers. Our consultants and trainers are industry practitioners with 25+ years experience in the practical application of Lean Six Sigma methods, tools and techniques. Our immersion-style training programs help learners build problem-solving and critical thinking skills to make better decisions.

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